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Living Guide for  
International Students in Kagoshima



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公益財団法人鹿児島県国際交流協会

Kagoshima International Association

# Foreword

Dear international students,

How are you finding life in Kagoshima?

Some of you may have already spent several years in Kagoshima while some of you may be new to Japan. Students starting a new life in Kagoshima may encounter some difficulties in this unfamiliar land and experience some anxiety.

This guidebook aims to help international students living in Kagoshima make the most out of their lives here. It is published with the assistance of the universities, local authorities and international students who are currently living in Kagoshima.

We hope that this guidebook will be of some help in making your student life in Kagoshima more comfortable, enjoyable and safe.

March, 2017

Kagoshima International Association

## The Fumiko Higashi International Students Activities Support Program

This guidebook is published as part of the abovementioned support program.

Fumiko Higashi, a native of Yoshimatsu-cho (presently Yusui Town), worked tirelessly for 33 years since 1971 to organize activities and programs to support the daily lives of international students in Kagoshima. She was awarded the 32<sup>nd</sup> MBC Award, the 1<sup>st</sup> Nishigin (Nishi-nippon Bank) International Foundation Asia Service Award (presently Nishi-Nippon Foundation Asia Contribution Award) and the Foundation for Encouragement of Social Contribution Long Service Award for her long-term and outstanding contributions. Fumiko Higashi passed away in 2004.

This program was established with contributions from the family of the late Fumiko Higashi, to continue and further her ideals for international exchange.

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## 1. Laws of Particular Relevance to International Students

### (1) Procedures at Port of Entry

At the port of entry, when you have been granted a new landing permit, you will be issued a Residence Card.

Residence Cards are issued at the following airports: Narita, Haneda, Chubu, Kansai, New Chitose, Hiroshima and Fukuoka. If you have been issued a Residence Card and your residence in Japan has been decided, you should take the card to the municipal office of the district where your residence is and make a report of your residence address at the office. If "Residence Card will be issued at a later date" has been stamped on your passport and your residence in Japan has been decided, you should take your passport to the municipal office of the district of your residence and make a report of your residence address. Your Residence Card will be sent to you later by post.

### (2) Procedures at the Municipal Office

If your residence address is not written on your Residence Card, you should bring it to the municipal office of the district of your residence and have the office write your address on the card. If you move to another city, ward, town, etc, you should go to the municipal office of your original address and make a report of your move out, and go to the municipal office of the district of your new address and make a report of moving in. If you present your Residence Card when you make a report of moving out of your address and moving in to a new address at the municipal office, this will mean that the report has been simultaneously made to the Immigration Bureau.

### (3) Procedures at the Regional Immigration Office

\* The following applications and reports must be made. A new Residence Card will be issued for (1) and (2).

- (1) When a change in one's name, date of birth, gender, nationality/region occurs, a report must be made within 14 days.
- (2) When a Residence Card has been lost, stolen or damaged, an application for reissuance must be made within 14 days.
- (3) For people who have a working status, are overseas students or trainees, when the organization they are affiliated to changes; for people whose status is that of spouse, when they are separated from their spouse by either divorce or death, a report must be made within 14 days.

### (4) Special Re-entry Permit System

Foreign nationals holding a valid passport and Residence Card (or an alien registration certificate (card) deemed to be equivalent to a Residence Card), who will be re-entering Japan within 1 year (prior to the expiry of their period of stay) of their departure to continue their activities in Japan will, in principle, not be required to apply for a re-entry permit. However, it is necessary to present your Residence Card at departure.

**For reference** <http://www.clair.or.jp/tagengorev/en/index.html>

(A. New Residency Management System & Resident Registration System for Foreign Residents)

\*This website publishes information about daily life necessary for foreigners living in Japan in multiple languages.

## (5) “My Number” System

Japan introduced the “My Number” system in October 2015. The Individual Number is a unique number issued to all residents, and it is necessary for administrative purposes and when you take on a part-time job, etc.

All foreign students residing in Japan for more than 90 days will receive by post an envelope from the municipal office you are registered at to your residence address, enclosed with the notification card printed with your Individual Number.

### Envelope

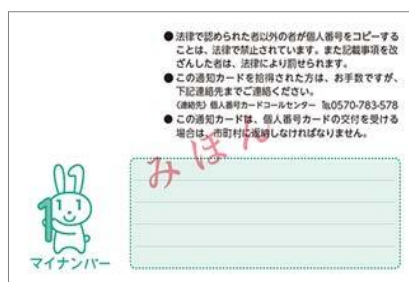


### Notification card (front)



“Individual Number”

### (reverse)



Your Individual Number is very important. Please do not tear or throw away the notification card and keep it with you. Also, to prevent fraudulent use of your Individual Number, please do not provide your Individual Number to anyone unless necessary.

For reference <http://www.cas.go.jp/jp/seisaku/bangoseido/otherlanguages.html>

## 2. Daily Life

### (1) Housing

#### A. Renting Private Accommodation

When looking to rent a private property, it is customary to hire a real estate agent.

Housing information is also available from real estate magazines. Appointments with the real estate agent and property viewings are free of charge.

If you are unsure about how to start your property search, try approaching the International Student Office on your campus for assistance.

When renting from a private landlord, a guarantor is required and together with the rent, a separate amount equivalent to several months' rent is to be paid upfront. This amount

comprises the deposit (*shiki-kin*), the key money (*rei-kin*) and commission for the real estate agent (*chukai-ryo*).

B. Renting Public Housing

Public housing includes prefectural and municipal housing available for families. A single person is not eligible for public housing.

Note that the waiting list for public housing is rather long, thus be prepared to wait your turn.

For more details about the application for prefectural housing, please contact the Housing Policy Office of the Kagoshima Prefectural Government (TEL: 099-286-3735). For enquiries pertaining to municipal housing, please contact the relevant city/town hall.

C. Private Apartment Rental

If you are unable to find a guarantor when renting a private apartment, you may approach your university to act as a guarantor. For the university to act as a guarantor, certain conditions such as joining the “Comprehensive Renter’s Insurance for Foreign Students Studying in Japan” will apply. For more information, kindly enquire with the International Student Office at your respective universities.

D. Moving

To move to a new accommodation, it is necessary to notify your landlord and the real estate agent in advance.

**For reference** <http://www.clair.or.jp/tagengorev/en/index.html> (M. Housing / Moving)

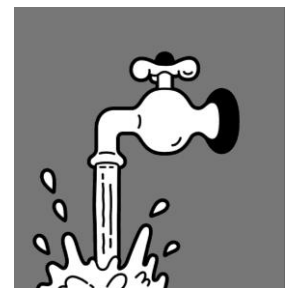
\*This website publishes information about daily life necessary for foreigners living in Japan in multiple languages.

(2) Public Utilities

A. Water

After renting your accommodation, apply to the waterworks department at the city (or town) of your residence with your name, address and the date you want to start the service. Charges will be billed according to usage and payment is to be made before the stipulated deadline.

Payment can be made in cash at the city/town hall, banks, post offices or convenience stores by presenting your water bill. Alternatively, payment can be made through automatic bank transfers from your bank or postal savings account. Upon moving out of your rented apartment, you will have to contact your municipal waterworks department for the necessary administrative procedures to turn off the water supply in your apartment.



B. Electricity

In Kagoshima Prefecture, the Kyushu Electric Power Company Inc., supplies electricity at a frequency of 60 hertz and voltage of 100 or 200 volts.

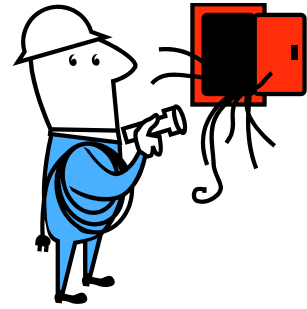
After moving into a rented apartment, contact Kyushu Electric Power Company for the necessary administrative procedures to turn on the power supply in your apartment. You may either apply through the internet, or fill the “Application for Power Supply” form (found in a plastic bag hung near the power breaker box), seal it in the enclosed envelope

and send via post.

Payment of the electricity bill can be done in cash at banks, post offices or convenience stores by presenting the bill from the power company. Alternatively, payment can be made through automatic bank transfers from your bank or postal savings account.

You will have to notify the Kyushu Electric Power Company Inc. when moving out. Staff from the Kyushu Electric Power Co., Inc will stop by your place on an agreed date to terminate the electricity service and settle outstanding payments.

For more details, please contact the Kagoshima Branch Office, Kyushu Electric Power Co., Inc (TEL: 0120-986-804).



### C. Gas

Natural gas is piped in (city gas utility) or available as LPG (liquefied petroleum gas in cylinders), depending on your location. Please confirm with your real estate agent the type of gas available when you rent your accommodation.

Note that gas apparatus differs for different gas types: gas apparatus for piped gas cannot be used with LPG cylinders.

The payment procedure is the same as mentioned above for water and electricity.

Before moving out of your rented apartment, you will have to contact your local gas supplier for the necessary administrative procedures to turn off the gas supply in your apartment.



### D. Garbage Disposal

Every municipality collects burnable and non-burnable garbage separately and collection timing and categorization differs for different municipalities.

For example, the garbage collection schedule for Kagoshima City is as follows:

- Burnable garbage: twice a week
- Non-burnable garbage: once every two weeks
- Plastic containers: once a week
- Cans, bottles, plastic bottles: once every two weeks
- Newspapers, leaflets, cardboard, magazines, etc: once a week
- Clothes: once every two weeks
- Light bulbs, fluorescent lights, (dry cell) batteries: once a month



Household garbage should be sorted according to the appropriate rules, and brought out to the designated garbage collection point by the designated time on the scheduled day. Please ask the city or town hall of your residence or your neighbors on how to sort the garbage, the garbage collection schedule and the collection points.

Please do follow these rules to prevent inconveniences such as your garbage being left uncollected.

### E. Telephones, Mobile Phones, Internet Access (A) Mobile Phones



Mobile phones can be purchased at telephone companies or electrical stores. The cost of the mobile phone, calling charges and coverage area differ for different companies and their offered calling plans.

To make domestic calls, dial the area code, followed by the telephone number.

E.g. when calling numbers within Kagoshima City, dial 099 + telephone number.

To make international calls, dial 00\*\*( \*\*: telephone company ID code) + 010 + country code + area code + telephone number.

Note that some companies require pre-application to make international calls from mobile phones.

Call rates differ according to the call duration, the time of the call, the area you are calling and the telephone company.

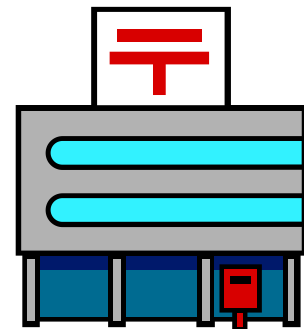
Mobile phone charges will be billed monthly and payment in cash can be made at banks, post offices or convenience stores. Alternatively, payment can be made through automatic bank transfers from your bank or postal savings account.

#### (B) Internet Access

There are several Internet providers. The charges differ depending on the usage plan and service provider. The method of payment is the same as mentioned above for telephone charges.

#### F. Postal Service / Post Office

Post offices in Japan offer postal services, manage saving accounts and provide insurance services. The red “〒” symbol marks a post office.



Please check the service hours of the post office nearest you as the service hours differ for different branches.

Saving accounts transactions and insurance services are available over the counter only on weekdays.

The table below gives the service hours of the Kagoshima Central Post Office near JR Kagoshima Chuo Station.

	Weekdays	Saturdays	Sundays & holidays
Postal services	9:00am – 7:00pm	9:00am – 5:00pm	9:00am – 12:30pm
Counter service after business hours	0:00am – midnight	0:00am – midnight	0:00am – midnight
Savings / Insurance	9:00am – 6:00pm	No service	No service
ATM	7:00am – 11:00pm	9:00am – 9:00pm	9:00am – 7:00pm

\*Please note that most ATMs are unavailable from January 1<sup>st</sup> to 3<sup>rd</sup>.

#### G. Banks and other Financial Institutions

In Japan, financial institutions such as banks and credit associations provide banking services such as holding cash deposits, facilitating automatic bank transfer for public utility charges and credit card charges.

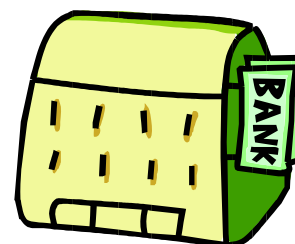
To use these services, it is necessary to open a bank account. You will need your Residence Card (*zairyu* card), passport and seal (*inkan*) to set up an ordinary account. Once you have set up your bank account, you can arrange for automatic bank transfers by presenting your personal seal (*inkan*), passbook and the payment receipt of last month's bill (This means that the bill for the first month should be paid in cash.)

You can apply for an ATM card at the same time you set up an ordinary account. Cash deposit, withdrawal and payments can be made at an ATM with your ATM card and PIN number, therefore try not to forget your PIN number. When using an ATM, simply follow the instructions displayed on the screen. When unsure, approach a bank clerk for help. The usual banking hours are listed below. However, the availability of ATM services differ for different banks, types of service, days of the week, or time of the day and in certain cases, an additional transaction fee will be imposed. Please ascertain the service hours and after-banking hours during which usage will incur an addition transaction fee, of your financial institution.

- Counter service hours (not available on weekends and holidays)
 

Mon to Fri	9:00am – 3:00pm
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- ATM
 

Mon to Fri	8:50am – 7:00pm
Weekends, holidays	9:00am – 7:00pm



◎ Overseas remittance

Overseas remittance can be made at financial institutions such as post offices and banks. Please ascertain if your nearby post office or bank offers overseas remittance services, and the times and days of service. To remit money overseas, an official ID (Residence Card, passport) and a personal seal (*inkan*) should be presented at the teller. Overseas remittance will incur bank charges, the amount of which varies according to the objective and amount.

◎ Overseas remittance by online banking, etc.

Overseas remittance can also be made at direct banks that offer services via online banking, ATMs, etc.

**For reference** <http://www.clair.or.jp/tagengorev/en/index.html> (O. Other daily life issues)

\*This website publishes information about daily life necessary for foreigners living in Japan in multiple languages.

### (3) Manners and Etiquette in Daily Life

#### A. Moving into a New Neighborhood

When renting an accommodation, whether public or private, and starting your new life in Kagoshima, it is very important to establish a good relationship with your neighbors.

When moving into a new neighborhood, it will be good to visit your neighbors and exchange greetings so that people can get to know you.

※ Example of a typical greeting:

“My name is ○○ and I am from ○○. I am an international student of ○○ university, and I just moved into the apartment (no. ○○) next door. It’s nice to meet you and it would be much appreciated if you could help me when I have

something I don't understand."

In Japan, loud noises or causing a ruckus early in the morning or at night are generally frowned upon. If you have to conduct activities that will be loud, it would be the polite thing to inform your neighbors in advance. If you live in an apartment, you should also inform the tenants living on the floor directly below your apartment.

#### B. Etiquette on Public Transport or in Medical Facilities

What is the mobile phone etiquette like in your country?

In Japan, mobile phones are generally not used on public transport such as buses or trams, as well as in medical facilities such as hospitals. Talking loudly on the buses or trams is also generally frowned upon.

### (4) Other Information for Daily Life

#### A. Personal Seal (*inkan*)

In Japan, official documents require a personal seal (*inkan*) with your first or family name engraved instead of a signature. You are advised to make your personal seal at your earliest convenience.

There are 2 types of personal seals: a registered seal and an ordinary one. An ordinary seal is used for paperwork at the city hall, or banks.

You can order a custom-made seal from a seal shop.

Please exercise care and caution when using your seal as there have been cases where inattention during the usage of a personal seal had led to people becoming guarantors of debts without their knowledge.

**For reference** <http://www.clair.or.jp/tagengorev/en/index.html>

(D. Other notifications >5: Personal seals)

\*This website publishes information about daily life necessary for foreigners living in Japan in multiple languages.

#### B. Bargain Shops and Second-hand Shops

There are many second-hand shops within Kagoshima Prefecture. You can search for more information on these shops on the Internet. Bicycles, furniture, TV sets and other household items are available at these shops.

In addition, information on bargain shops can also be obtained from freesheets or from the tutors at your university.

#### C. Mass Media

##### (A) Television

There are five TV broadcasting stations (NHK (General TV, Educational TV), MBC, KTS, KYT and KKB) in Kagoshima.

If you have a television set, it is necessary to pay a license fee to NHK. The payment can be made in cash at the banks or post offices. Alternatively, payment can be made through either automatic bank transfers or by credit card.

For more information about NHK license fee, please dial the toll free number, 0120-151515.

(B) Radio

AM radio stations include those of the MBC and NHK (Radio 1, Radio 2), while FM radio stations include those of the FM Kagoshima, Kagoshima City FM (limited to Kagoshima City and its vicinity), and NHK FM.

(C) Newspapers

The Minami Nippon Shimbun is the major local paper while the national papers include the Yomiuri Shimbun, Asahi Shimbun, Mainichi Shimbun and Nihon Keizai Shimbun.

\*English, Chinese and Korean newspapers available for browsing at the Kagoshima International Association.

### 3. Scholarships and Living Expenses

(1) Scholarships within Kagoshima and in Japan

There are various scholarships available for international students living in Kagoshima. Application information on scholarship application is usually available on a bulletin board and at the International Students Office. Please enquire at the International Student Office or access their website for more information.

(2) Loan System to Support International Students

This system allows international students to obtain loans from the Kagoshima International Association when a large amount of money is needed at one time for medical treatment, tuition, or living expenses.

Loans will be extended for international students to cover their living expenses, rent, medical fees, tuition fees, traveling expenses for a visit back home, etc. The loan limit for living expenses is 50,000 yen while the loan limit for other expenses, depending on the circumstances, is 100,000 yen.

The abovementioned loans are interest-free.

Please enquire at the International Student Office to obtain the requisite application forms. You can also contact the Kagoshima International Association directly.

### 4. Part-time Jobs

(1) Application

It is illegal to find work under a "College Student" visa, however, you can work part-time jobs if you obtain the "permission to engage in activities other than that permitted under your status of residence" (part-time work permit) from the Kagoshima Immigration Office, Fukuoka Regional Immigration Bureau. People who engage in activities not permitted by their visa status such as working part-time without approval will be subject to a fine. Please enquire at the International Student Office on your campus to learn more about the application process.

(2) Recruitment Information on Part-time Jobs

Information about part-time jobs is available from bulletin boards at your university, freesheets dedicated to recruitment advertisements and from friends. You can enquire at the International Student Office on your campus for details.

In addition, the “International Students Exchange and Support Net” run by the Kagoshima Regional Conference for the Promotion of International Student Exchange is a good source of information. (Besides information about part-time jobs, it also publishes information about events for international students.)

**For reference** [https://www.kuaskmenkyo.necps.jp/jssfstudent\\_kagoshima/index.aspx?mnno=1](https://www.kuaskmenkyo.necps.jp/jssfstudent_kagoshima/index.aspx?mnno=1)

### (3) Duration and Types of Part-time Jobs

A permit for part-time employment allows students to engage in selected types of work for a total of 28 hours a week during term time, and up to 8 hours a day during longer holidays such as the summer vacation. You are not allowed to work for entertainment and amusement enterprises including bars, cabarets, pachinko parlors, or game centers. These guidelines must be strictly adhered to.

## **5. Health, Medical Care, Pension**

### (1) National Health Insurance

Japanese and non-Japanese residents alike are required to be on a health insurance system such as the National Health Insurance system.

Non-Japanese residents with residence status as an ‘international student’ are required to be on the National Health Insurance, except those who are non-working dependents of a person insured under another health insurance scheme.

Once you are insured under the National Health Insurance, you are required to pay annual premiums to your municipal authorities. Under this scheme, 70% of your medical bills are covered and you will need only to pay 30% of your medical bills.

If you are not insured under any health insurance scheme, you will have to bear all medical costs for any sickness or injury treated at the clinic/hospitals.

Visit the city or town hall of your residence to apply for the National Health Insurance. When your application is completed, a National Health Insurance Card will be issued to you. Please ensure that you do not lose the insurance card as it a very important card.

### (2) Medical Cost Subsidies for International Students

Kagoshima International Association (KIA) has a loan assistance program for international students providing loans of up to 100,000 yen for expensive and acute medical needs.

### (3) Campus Health Services

Some universities have a student health center on campus to provide clinical services for health promotion and preventive care. Professional medical staff provides medical treatment for everyday ailments such as the common flu and also provide first-aid treatment for injuries.

The student health center also offers counseling and help on interpersonal relations, living environment and any other problems you may have. Please feel free to approach the counseling staff with problems you may be uncomfortable sharing with your teachers, peers or seniors. Needless to say, all information will be kept strictly confidential.

### (4) Medical Treatment

When visiting a clinic/hospital, you will need to bring along your health insurance card and

cash. Consultation hours vary for different medical institutions, but most places have consultation hours till 5:00pm from Mondays to Saturdays. Many hospitals see patients on a first-come-first-served basis and in some cases you might find yourself waiting hours after registering at the reception.

Please note that very few hospitals receive patients in the evenings (after 6:00pm), on Sundays and national holidays. If you fall ill or injure yourself at night or on a Sunday/holiday, you will have to search for clinics on standby to provide emergency medical aid (note that emergency duty is rotated).

The names and addresses of clinics on emergency duty are listed on the monthly municipal publication issued by the local authorities. The list is also available on the website of the Kagoshima Prefecture Medical Association.

- The list of clinics on emergency duty on Sundays and national holidays is available at <http://www.kagoshima.med.or.jp/touban/index.html>
- The list of doctors on off-hour duty on weekdays is available at <http://www.kagoshima.med.or.jp/people/touban-hei/index.htm>

- ◎ The Kagoshima City Night Emergency Medical Center responds to acute abdominal pains, fever and other sudden illnesses. For eye or ENT (ear, nose and throat) treatment, please call in advance to check if the nightshift doctor is available.

Address: 2-22-18 Kamoike, Kagoshima City  
(please refer to the last page of this booklet for the location)

TEL: 099-214-3350

Opening hours: Weekdays and Saturdays: 7:00pm to 7:00am  
(7:00pm to 11:00pm for Eye and ENT doctors)  
Sundays and holidays including year-end/New Year: 6:00pm to 7:00am  
(7:00pm to 11:00pm for Eye and ENT doctors)

The Kagoshima City Night Emergency Medical Center is open daily.

**For reference** <http://www.clair.or.jp/tagengorev/en/index.html> (F. Medical)

\*This website publishes information about daily life necessary for foreigners living in Japan in multiple languages.

## (5) National Pension System

The National Pension System is a basic social insurance system that consists of the employee's pension insurance and the national pension, which provides basic pensions to all in the system. All persons residing in Japan between the ages of 20 and 59 including foreigners must enter the National Pension System.

### 1 Entry Procedures

To enter the National Pension System, you should take your Residence Card and seal to the pension department in your local municipal administrative office. Once entered into the system, you will be required to contribute to the system regularly.

### 2 Old-age Basic Pension

Senior citizen pension benefits are paid to people who have subscribed to the pension

system for a minimum of 25 years, typically when they reach the age 65. Other pensions that give payouts include the Disability Basic Pension and the Survivors' Basic Pension.

### 3 Lump-sum Withdrawal Payments

Foreign residents who are not eligible to receive pension payouts and do not hold a Japanese nationality but have contributed to the national pension for a total of six months or more may claim the Lump-sum Withdrawal Payment upon leaving Japan according to designated procedures. To claim the Lump-sum Withdrawal Payment, please attach the required documents to the application form and send it to the Social Insurance Agency within 2 years of leaving Japan.

The required application forms are available at any social insurance office, branch office of the Social Insurance Bureau, the Pension Consultation Centers and the various municipal administrative offices.

**For reference** <http://www.clair.or.jp/tagengorev/en/index.html> (G. Pensions)

\*This website publishes information about daily life necessary for foreigners living in Japan in multiple languages.

## 6. Transportation

### (1) City Tram

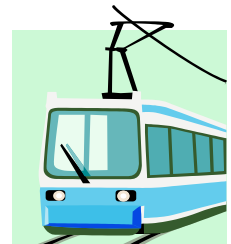
There is a tram system available in Kagoshima City.

There are two routes:

Kagoshima-ekimae ~ Kishaba ~ Taniyama; and

Kagoshima-ekimae ~ Kagoshima Chuo-ekimae ~ Korimoto

The tram fare is a flat fee of 170 yen for adults and 80 yen for children (elementary school age and below).



### (2) Bus

As there are a large number of bus companies operating within Kagoshima Prefecture, please check the route and bus stops in advance because the journey and locations of bus stops may differ for different bus companies and bus routes even if they are headed for the same destination.

(When traveling by bus)

- (1) Pick up a numbered ticket from the ticket machine when you get on.
- (2) Push the "alight" button to inform the driver that you will get off at the next stop.
- (3) Fares are indicated on a display board near the exit. The fare is displayed under the number corresponding to the number on your ticket. Drop both the fare and the ticket into the fare box when you get off.



(Prepaid IC card)

If you travel by buses frequently, a prepaid integrated chip (IC) card will come in handy. There is the "Rapica", a prepaid IC card jointly issued by the Kagoshima City Transportation Bureau, Nangoku Kotsu Co. Ltd and JR Kyushu Bus Company and the "Iwasaki IC Card", issued by Iwasaki Corporation.

Both cards are accepted on all buses.

\*How to use a prepaid IC card:

(1) When you get on the bus, tap your IC card on the card reader. The card reader will sound with a “beep” to indicate that the boarding was recorded. You do not have to pick up a numbered ticket.



(2) When getting off the bus, tap your IC card on the card reader again. The fare is deducted when the card reader sounds with a “beep”.



(Highway Express Buses)

There are also highway buses operating from Kagoshima city to Fukuoka, Miyazaki, Kumamoto and other areas in Kyushu, as well as to the Kansai region.

\*One-day Pass

The One-day Pass issued by the Kagoshima City Transportation Bureau is handy for people who need to move around the city a lot. At 600 yen for adults and 300 yen for children (elementary school age and below), the One-day Pass gives you unlimited rides during the day on city buses, the “Kagoshima City View” bus and the city tram. The One-day Pass is available at the Kagoshima City Transportation Bureau, within city buses and trams, as well as selected convenience stores. Please take note that you cannot use this pass for buses operated by Nangoku Kotsu, JR Kyushu Bus Company, Kagoshima Kotsu and Iwasaki Corporation.



### (3) Bicycle Rental

Users may borrow and return bicycles at any of the 20 bicycle stations installed around Kagoshima City.

〈How to use〉

- (1) Register at any of the bicycle stations or online (new users only)
  - (2) Pay the basic fee
  - (3) Collect a bicycle (from the station) for use
  - (4) Return bicycle (to any station)
  - (5) Pay additional charges (if applicable)
- Bicycle stations operate 24 hours daily.



〈Bicycle station〉



#### Price List

Type	Membership Fee	Remarks
1 Day Membership	200 yen For 1 day	<ul style="list-style-type: none"> <li>● Unlimited repeated use in 1 day</li> <li>● Surcharge 100 yen/30 min after first 30 min of use</li> </ul>
1 Month Membership	1,000 yen For 1 month	<ul style="list-style-type: none"> <li>● Unlimited repeated use in 1 month</li> <li>● Surcharge 100 yen/30 min after first 30 min of use</li> </ul>
Non Members (* no registration)		<ul style="list-style-type: none"> <li>● Pay 200 yen for every 30 min of use</li> </ul>

#### 〈Payment〉

- Credit card
- Cash (100 yen coins only)
- Electronic money (only available at the following bicycle stations: JR Kagoshima Chuo Station East Entrance, Kyanse Building, Takamibaba, Izuro, Kagoshima City Hall)

**For reference** Kagorin Support Center  
TEL: 0120-992-599 Website: <http://kagorin.net/>

#### (4) Student Fare

If you travel to school by bus, tram or JR train, a student commuter pass offers large savings. Please enquire at the International Student Office or the Office for Student Affairs at your campus.

#### (5) Application for a Local Driver's License / Conversion of Your Driver's License

To drive a car or ride a motorcycle in Japan, you must hold a Japanese driver's license or an international driver's license issued by a country that had signed the Geneva Convention. If you hold an international driver's license and drive a car or ride a motorcycle in Japan beyond its validity of one year, you are required to undergo an competency test (depending on the country of your origin, you may be required to sit for a paper and/or driving test) to convert your license to a Japanese driver's license or to apply for a Japanese driver's license. For further details on the administrative procedure, kindly contact the Kagoshima Driver's License Center, Driver's License Test Division (TEL: 099-565-2295) [JAPANESE LANGUAGE ONLY].

Please note that in Japan, when you purchase a new car or a motorcycle with an engine capacity of 251cc or above, you have to send it for an automobile safety inspection 3 years after the purchase and once every 2 years thereafter. For used vehicles, the safety inspection is conducted once every 2 years.

As damages liable for a car or motorcycle accident are usually very high, it is strongly recommended that you buy both mandatory and voluntary insurance plans when you purchase a car or motorcycle.

**For reference** <http://www.clair.or.jp/tagengorev/en/index.html> (N. Transportation)

\*This website publishes information about daily life necessary for foreigners living in Japan in multiple languages.

## (6) Getting to the Kagoshima Airport

You can get to the airport by taking the airport shuttle bus or by driving to the airport. Bus stops for the airport shuttle bus are located within Kagoshima City and in several other parts of Kagoshima Prefecture. As the bus fare varies with the boarding point, please enquire with the bus company in advance. (A single ticket from any bus stop located within Kagoshima City will cost 1,250 yen. You can also use a prepaid IC card to pay the fare.)

<http://koj-ab.co.jp/en/ground-transportation/public-transportation.html>

## (7) Railway

The JR Kyushu and Hisatsu Orange railways operate in Kagoshima Prefecture. There are many different types of train available, such as the *Shinkansen* (Bullet train), *Kaisoku Ressha* (Express train), *Futsuu Ressha* (Normal train) train, etc. They all have different rates and stop at different stations, so do check before boarding. Also, depending on the destination, discount tickets might be available. You may contact the railway companies for more information.

### **For reference**

JR Kyushu Information Center

TEL: 050-3786-1717

Website: <http://www.irkyushu.co.jp/>

Hisatsu Orange Railway

TEL: 096-532-5678

Website: <http://www.hs-orange.com/>

## **7. Emergencies**

### (1) Sudden Illness and Accidents

#### A. When calling for an ambulance

Call emergency services and ask for an ambulance if you are in need of emergency medical treatment at a hospital for an acute illness or serious injury. The number to call is the same whether you are calling from a landline or a mobile phone and the number is 119.

Give the operator your name, address, where you are calling from and the type of illness or injury and then follow the instructions given by the operator.

#### B. When calling the fire brigade

If fire breaks out in your home or you spot a fire elsewhere, call the emergency services promptly and ask for a firefighting team. Similar to the case of calling for an ambulance, dial 119 and give your name, address and information about the place where the fire occurred.

Because fire causes huge losses, stick to the following precautions.

- (1) Check carefully potential sources of fire such as the gas valves when you go to bed or leave the house.
- (2) Ensure your cigarette has been fully extinguished.
- (3) The air is very dry during winters in Japan, thus fires may occur very easily. When using heating devices, keep flammable objects away.

### (2) Traffic Accidents

If you have caused a traffic accident and injured someone, the first thing you should do is dial 119 for an ambulance to treat the victim.



You should then dial 110 to call the police to make a police report. Similar to calling for an ambulance, you can make the call from a mobile phone. Give the operator your name, address, the place of the accident and the circumstances, then follow the instructions given.

(3) Thefts, Burglaries and Snatches

Burglary refers to your house being broken into and your possessions stolen while theft refers to your possessions such as your bicycles being stolen. A snatch refers to someone snatching your bag/purse while you are on foot or riding on a bicycle.

In any case, dial 110 for the police; give the operator your name, address, the location of the crime and the circumstances.

Do not disturb the crime scene until the police arrive. You are also advised to check out the location of the police post or station near your residence so that you can contact the police promptly.

(4) If You Fall Victim to a Sexual Offense

The following help lines offer counseling services for victims of sexual offenses (groping, rape, stalking, domestic violence, etc). Please gather the courage to call out for help instead of keeping silent.

1. Police Department Sex Crimes Report Line 110

TEL: 099-206-7867

Calls are usually taken by female officers.

If a male officer answers, you can tell him that you want to talk to a female officer and the female officers will return your call.

2. Counseling Room, Kagoshima Prefecture Gender Equality Center

TEL: 099-221-6630 / 099-221-6631

The counseling room is a private room where you can talk freely without any worries.

(5) Ambulance, the Fire Brigade, or the Police

Try to speak in Japanese to get the message across effectively. It is also helpful to inform the operator that you are an international student so that they can make appropriate arrangements to facilitate communication.

A. Calling from a mobile phone or a landline

Simply dial 110 or 119.

B. Calling from a public phone

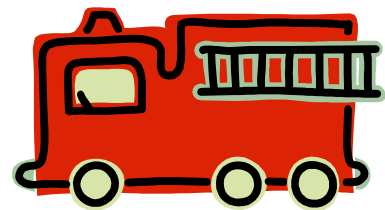
The call is toll-free.

When calling from a green payphone, pick up the receiver, push the emergency button below and dial 110 or 119.

When calling from a gray payphone, pick up the receiver and dial 110 or 119.

C. Calling from an IP phone

Similar to calling from a mobile phone or a landline, simply dial 110 or 119.



(6) Crime Prevention Tips

A. Preventing theft

Develop a habit of locking the door every time you leave the house, even if it is only for a few minutes to take out the rubbish. Switching on the outdoor lights to increase lighting also acts as an effective theft deterrent.

B. Protecting yourself from sex offenders

Walking alone at night is dangerous. Walk along crowded or well-lit streets. If you encounter a sex offender, give a cry for help or sound your personal attack alarm to alert people nearby that you are in danger.

C. Preventing theft of your motorcycle or bicycle

Register your motorcycle or bicycle with the police and make sure to always double-lock them. It has been shown that registered bicycles have a higher probability of being found than unregistered bicycles. You can process the registration through the store at the time of purchase. As bicycles and motorcycles parked by the roadside are more likely to get stolen, always try to park them at a parking lot.

D. Preventing confidence crimes such as frauds

It is often very difficult to detect a well-conceived scam. Most often than not, victims do not realize that they have been scammed until some time later. Do not conclude a contract or transfer money to someone else's account without being cognizant of the full details.

When you are offered a suspicious deal, do not sign the contract or make any decisions. Call the police or relevant authorities for advice.

**For reference** <http://www.clair.or.jp/tagengorev/en/index.html>

(P. Emergencies / Disasters >1. In an emergency)

\*This website publishes information about daily life necessary for foreigners living in Japan in multiple languages.

## **8 Natural Disasters**

### (1) Typhoons

Typhoons approach Kagoshima between July and October, with most approaching from late August to September. When a typhoon is approaching, pay close attention to weather forecasts and take the precautions as listed below.

Move items from gardens or balconies to more sheltered places or indoors to prevent them from being blown about by the wind.

Close your storm shutters to prevent your window glass from breaking due to the impact from objects blown about by the wind.

Electricity, gas, and water supply services may be suspended hence you are advised to prepare an emergency kit with a flashlight, a portable radio, emergency food rations, etc.

## (2) Rainy Season (Torrential rains)

There is a rainy season, known as *tsuyu*, from June to mid-July. Torrential rain may cause bus or train services to be suspended, and in worse cases, cause floods or landslides. In times of long continuous rain, please pay attention to the weather forecast.

## (3) Earthquakes

Japan is known for being a country of earthquakes.

It is difficult to predict the occurrence of earthquakes. Therefore, you are advised to take everyday precautions such as securing your furniture and confirming the locations of evacuation shelters in advance.

When an earthquake occurs, please observe and be aware of the following.

Close the gas valve and turn off the stove to prevent fires.

Protect your head with a cushion or a similar item.

Do not rush outside with bare feet.

Even after the initial large tremor has subsided, after-shocks may follow.

## (4) Eruptions and Falling Ash from Sakurajima (active volcano)

Sakurajima is one of the most active volcanoes in Japan. Even now, it occasionally erupts and emits a large amount of volcanic ash. Should a major eruption of Sakurajima seem likely to occur, it will be notified through TV or radio. You are advised to pay close attention to the updates. The amount of volcanic ash varies each year and the regions on which volcanic ash will fall depends on the wind direction. The ash falls mostly on Kagoshima City in the summer and on Osumi Peninsula in the winter. As the pile up of volcanic ash on roads may cause traffic accidents, people in some regions may band together to clean up the roads. If such activities take place, please try to lend a helping hand.

In addition, as ash entering the eyes will cause major irritation for contact lens users, it is important to remove your contact lens beforehand.

## (5) Evacuation, Shelters, How To Obtain Evacuation Information

### A. Important points for evacuation

- a. During torrential rains or typhoons, pay close attention to the radio or TV to obtain weather and disaster updates.
- b. Follow the guidance of a municipal leader, the police, fire brigade, or the neighborhood association. Do not panic and encourage each other during evacuation.
- c. Confirm the shortest route to the nearest refuge point in advance, and evacuate as soon as possible.
- d. Dress lightly but sensibly.
- e. It is dangerous to go around barefooted. You are advised to put on track shoes with

sturdy soles.

- f. Bring only bare necessities to the shelter.
- g. Try to gather your neighbors and evacuate in groups.
- h. Avoid dangerous areas such as slopes or rivers.

◎ Preparations for emergency

Emergency items	Water, canned food, instant noodles, flashlight, radio, first-aid kit, passport, Residence Card, can opener, candles
Necessary items	10-yen coins (for payphones), extra set of clothes and underwear, cash, passbook, personal seal ( <i>inkan</i> ), household medicine

B. Shelter, how to obtain evacuation information

Contact the Crisis Management and Disaster Prevention Division of the Kagoshima Prefectural Government (TEL: 099-286-2256) or the Disaster Prevention Division of your local authorities.

**For reference** <http://www.clair.or.jp/tagengorev/en/index.html>

(P. Emergencies / Disasters > 2. In case of natural disasters)

\*This website publishes information about daily life necessary for foreigners living in Japan in multiple languages.

## 9. Recreational Facilities

### (1) Facilities with Free Internet Access

- A. Kagoshima City
  - a. Yoka Center Kagoshima Information Corner
    - Open: 9:00am – 9:00pm
    - Closed: Dec. 29 – Jan. 3
    - For cleaning (once every two months)
    - Note: Usage is limited to 1 hr per person, for internet browsing only.
    - TEL: 099-285-0003
  - b. Sunyell Kagoshima Information Hands-on Corner
    - Open: Tue – Sat 9:30am – 9:30pm
    - Sun & holidays 9:30am – 6:00pm
    - Closed: Mon (If Monday is a holiday, the corner will be closed on the following day instead)
    - Dec. 29 to Jan. 3
    - Note: Usage is limited to 1 hr per person
    - TEL: 099-813-0850
    - <http://www.city.kagoshima.lg.jp/kyoiku/kyoiku/syogaigaku/shisetsu/shogai/001.html>
    - <https://www.qtopianet.com/facility/detail?facility-id=10001>

c. Free Wi-Fi Service

1) Kagoshima City Free Wi-Fi

Locations

- Tourism Exchange Center
- Tenmachi Salon
- Museum of Meiji Restoration
- Sakurajima Ferry Terminal Tourist Information Center
- Yunohira Observatory
- Shiroyama Observatory
- JR Kagoshima Chuo Station General Information Counter

Note: max 15 min per log-in, 4 log-ins per day

<http://www.kagoshima-yokanavi.jp/gyousei/kagoshima-wi-fi.html>



2) Tenmonkan Free Wi-Fi

Locations

- Izuro shopping street
- 11 shopping arcades promotion cooperatives

Note: max 15 min per log-in, 8 log-ins per day

<http://kagodon.com/kagoshima-free-wifi-20150330/#a3>



3) Amu Plaza Kagoshima

Locations

- Amu Plaza Kagoshima Main store
- Amu Plaza Kagoshima Premium store

<http://www.amu-kagoshima.com/facilities/>



4) Yamakataya Kagoshima

Locations

- Yamakataya Department Store

Note: max 15 min per log-in, 8 log-ins per day

<http://www.yamakataya.co.jp/kagoshima/201402-69160>



5) Kagoshima Prefectural Citizens Exchange Center

Locations

- 1F lobby

Note: max 30 min per log-in

<https://www.pref.kagoshima.jp/ac03/infra/info/it/musenspot.html>

B. Kanoya City

Internet Corner at the Citizens' Exchange Center

Open: 9:00am – 10:00pm daily

Closed: The Center is open all year-round, but may occasionally be closed due to maintenance

Fee: Usage is free for the first 30 minutes, then 100 yen is charged for every 30 minutes of use

TEL: 099-435-1001

Website: <http://www.kanoyashimin.jp/>

## (2) Volunteering

If you are interested in volunteering, contact the social welfare council of your city or town. The Volunteer Center set up by the Social Welfare Council of Kagoshima City introduces organizations which are involved in volunteering, and those that are looking for volunteers.

### A. Volunteer Center, Kagoshima City Social Welfare Council

TEL: 099-221-6070

<http://www.dondon-net.or.jp/>

### B. Kanoya City Social Welfare Council

TEL: 099-444-2951

<http://www.kanoyasyakyou.jp/>

### C. Satsumasendai City Social Welfare Council

TEL: 099-622-2355

<http://blog.canpan.info/satsumasendai/>

### D. Kirishima City Lifelong Learning Volunteer Bank

TEL: 099-545-5111

<http://www.shakyo.or.jp/hp/article/index.php?s=1742&m=1374>

## (3) Prefectural and Municipal Libraries

### A. Kagoshima Prefectural Library

Open: Tue - Sat 9:00am – 9:00pm

Sun & holidays 9:00am – 5:00pm

Closed: Mon (if Monday is a holiday, the library will be closed on the following day instead)

TEL: 099-224-9511

Website: <http://www.library.pref.kagoshima.jp/>

### B. Kagoshima Municipal Library

Open: 9:30am – 9:00pm (weekends & holidays 9:30am – 6:00pm)

Closed: Tue (if Tuesday is a holiday, the library will be closed on the following day

instead)

Dec. 29 to Jan. 3,

For stocktaking (max. 14 days a year)

TEL: 099-250-8500

Website: <http://lib.kagoshima-city.jp/>

### C. Kanoya Municipal Library

Open: 9:00am – 5:00pm

Closed: Mon (if Monday is a holiday, the library will be closed on the following day instead)

Dec. 29 to Jan. 3

TEL: 099-443-9380

Website: [http://www.e-kanoya.net/htmbox/syakai\\_kyouiku/library.html](http://www.e-kanoya.net/htmbox/syakai_kyouiku/library.html)

### D. Kirishima City Kokubu Library

Open: 9:30am – 9:00pm,

Closed: Dec. 29 to Jan. 3



For stocktaking (about 10 days in June)  
TEL: 099-564-0918  
Website: <https://www.lib-kirishima.jp/contents/>

E. Satsumasendai City Central Library  
Open: 8:45am – 9:00pm  
Closed: 4<sup>th</sup> Thursday of the month,  
For stocktaking (about two weeks in June)  
TEL: 099-622-3542  
Website: <http://lib.satsumasendai.jp/>

#### (4) Swimming Pools and Sports Facilities

Various sports facilities are located within the cities and towns of Kagoshima Prefecture. The following is a list of major swimming pools found in the prefecture. For information on other types of facilities, please enquire at the appropriate local authorities.

##### A. Kagoshima City Kamoike Park Swimming Pool

Opening hours: Main 50 m pool 9:00am – 9:00pm (weekdays, weekends and holidays)  
Sub 25 m pool 9:00am – 9:00pm (open April to September)  
\*closed from October to March  
Diving pool 9:00am – 6:00pm (open May to September)  
\*closed from October to April  
Studio 9:00am – 9:00pm  
Closed: Mondays, from Dec. 30 to Jan. 3,  
For regular inspection (12 days per year)  
TEL: 099-251-1288  
Website: <http://www.seika-spc.co.jp/kamoike/>

##### B. Kagoshima Kenko-no-mori Park Swimming Pool

Opening hours: 8:30am – 8:00pm  
Closed: Tue (if Tuesday is a holiday, the pool will be closed the following day instead),  
Dec. 30 to Jan. 2  
TEL: 099-238-4650  
Website: <http://k-kouenkousya.jp/kenkou/k-facility.html>

##### C. Kanoya City Kanoya Chuo Park Swimming Pool

Open: July 1 to August 31  
Opening hours: 10:00am – 4:50pm  
Closed: Open daily (the pool may be closed occasionally for maintenance)  
TEL: 099-443-7221

##### D. Satsumasendai City Sendai Swimming Pool

Open: June 21 to September 8  
Opening hours: 10:00am – 7:00pm  
Closed: Mon

TEL: 099-623-5545  
Website: <https://satsumasendai.gr.jp/spotlist/1627/>

E. Kirishima City Kokubu General Swimming Pool

Open: Outdoor pool: June 1 to September 30  
Indoor pool: throughout the year

Opening hours: 10:00am – 9:00pm

Closed: Mon, New Year holidays

TEL: 099-546-9400

Website: <https://www.city-kirishima.jp/hoken-taiiku/kyoiku/sport/chikubetsu/kokubu/pool.html>

## 10. Related Organizations

### (1) Organizations for International Students

A. Kagoshima University

Kagoshima University Foreign Student Association (KUFGSA)

Facebook: <https://www.facebook.com/kufsakagoshima/>

B. The International University of Kagoshima

International Student Association, International University of Kagoshima

C. Shigakukan University

Shigakukan University International Student Association (Shiryukai)

D. Kagoshima Immaculate Heart University

International Exchange Association

### (2) International Exchange Organizations

A. Kagoshima International Association

1<sup>st</sup> Floor, Kagoshima Prefectural Citizens' Exchange Center

14-50 Yamashita-cho, Kagoshima City

TEL: 099-221-6620

Fax: 099-221-6643

Website: <http://www.synapse.ne.jp/kia/>

E-mail: [kia@po.synapse.ne.jp](mailto:kia@po.synapse.ne.jp)

Facebook: <https://www.facebook.com/Kagoshima.Intl.Assoc/>

B. Kagoshima International Exchange Foundation

Kagoshima Citizens' Welfare Plaza (Shimin Fukushi Plaza), 3rd Floor

15-1 Yamashita-cho, Kagoshima City

TEL: 099-226-5931

Fax: 099-239-9258

Website: <http://www.kiex.jp>

E-mail: [kokusai@kiex.jp](mailto:kokusai@kiex.jp)

Facebook: <https://www.facebook.com/kagoshima.kiex/?fref=ts>

- C. Kanoya International Exchange Association  
Regional Promotion Division  
Kanoya City Hall 3rd Floor, 20-1 Kyoei-cho, Kanoya City  
TEL: 099-443-2111  
Fax: 099-442-2001  
Website: <http://kiea.ne.jp/>  
E-mail: [info@kiea.ne.jp](mailto:info@kiea.ne.jp)
- D. Kirishima City International Exchange Association  
c/o Planning and Policy Division, Kirishima City Hall  
3-45-1 Kokubu-Chuo, Kirishima City  
TEL: 099-545-5111  
Fax: 099-547-2522  
Website: <http://www.mct.ne.jp/users/kokusaikoryu/>  
E-mail: [kokusaikoryu@po.mct.ne.jp](mailto:kokusaikoryu@po.mct.ne.jp)
- E. Satsumasendai-shi International Friendship Association  
2211-1, Amatatsu-cho, Satsuma Sendai City  
TEL: 099-622-7740  
Fax: 099-622-7730  
Website: <http://www.kssb-satsumasendai.com/>  
E-mail: [kssb@ninus.ocn.ne.jp](mailto:kssb@ninus.ocn.ne.jp)

(3) Institutes of Higher Education

- A. Kagoshima University  
1-21-24 Korimoto, Kagoshima City  
TEL: 099-285-7111  
Website: <http://www.kagoshima-u.ac.jp/>
- B. The International University of Kagoshima  
8-34-1 Sakanoue, Kagoshima City  
TEL: 099-261-3211  
Website: <http://www.iuk.ac.jp/>
- C. Kagoshima Immaculate Heart University  
2365 Amatatsu-Cho, Satsuma Sendai City  
TEL: 099-623-5311  
Website: <http://www.k-iunshin.ac.jp/iundai/>
- D. National Institute of Fitness and Sports in Kanoya  
1 Shiramizu-cho, Kanoya City  
TEL: 099-446-4815  
Website: <http://www.nifs-k.ac.jp/>
- E. Shigakukan University  
1-59-1 Murasakibaru, Kagoshima City  
TEL: 099-812-8501  
Website: <http://www.shigakukan.ac.jp/>

- F. Daiichi Institute of Technology  
1-10-2 Kokubu-chuo, Kirishima City  
TEL: 0995-45-0640  
Website: <http://www.daiichi-koudai.ac.jp/>
- G. Kagoshima Prefectural College  
1-52-1 Shimoishiki, Kagoshima City  
TEL: 099-220-1111  
Website: <http://www.k-kentan.ac.jp/>
- H. Kagoshima Immaculate Heart College  
4-22-1 Tosu, Kagoshima City  
TEL: 099-253-2677  
Website: <http://www.k-junshin.ac.jp/juntan/>
- I. Kagoshima Women's Junior College  
6-9 Koraicho, Kagoshima City  
TEL: 099-254-9191  
Website: <http://www.jkaiyo.ac.jp/>
- J. Daiichi Junior College of Infant Education  
1-12-42 Kokubu-chuo, Kirishima City  
TEL: 0995-47-2072  
Website: <http://jc.tsuzuki-edu.ac.jp/>
- K. Kagoshima National College of Technology  
1460-1 Shinko, Hayato-cho, Kirishima City  
TEL: 099-542-9000  
Website: <http://www.kagoshima-ct.ac.jp/>

#### (4) Advisory Offices

##### A. Wage arrears or discrepancies

Labor consultation offices located within Kagoshima Prefecture

※ A female advisor is stationed at all following offices.

Website: [http://kagoshima-roudoukyoku.jsite.mhlw.go.jp/hourei\\_seido\\_tetsuzuki/kobetsu\\_roudou\\_funsou/seido01.html](http://kagoshima-roudoukyoku.jsite.mhlw.go.jp/hourei_seido_tetsuzuki/kobetsu_roudou_funsou/seido01.html)

Opening hours: 8:30am – 5:15pm on weekdays  
(except for national holidays and New Year holidays)

Name	Address	TEL FAX
Kagoshima Labor Bureau General labor Consultation Corner	c/o Planning Office, General Affairs Dept., Kagoshima Labor Bureau 13-21 Yamashita-cho, Kagoshima City, 892-0816	TEL 099-223-8239 FAX 099-223-8235
Kagoshima General Labor Consultation Corner	c/o Kagoshima Labor Standards Inspection Office 1-6-3 Yakushi, Kagoshima City, 890-8545	TEL 099-214-9175 FAX 099-214-9186

Kajiki General Labor Consultation Corner	c/o Kajiki Labor Standards Inspection Office 98-6 Shintomi-cho, Kajiki-cho, Aira-city, Kagoshima, 899-5211	TEL 099-563-2035 FAX 099-563-3348
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B. Real estate transactions

Name	Address	TEL FAX
Architecture Division, Kagoshima Pref. Govt.	10-1-15F Kamoike-shinmachi, Kagoshima City 892-8577	TEL 099-286-3707 FAX 099-286-5635
Kagoshima Pref. Takken (real estate) Association	24-4 Uenosono-cho, Kagoshima City 890-0052	TEL 099-252-7111 FAX 099-257-1452
All Japan Real Estate Association	34-8 Masago, Kagoshima City 890-0066	TEL 099-813-0511 FAX 099-813-0510

C. Mental and physical health

List of Public Health Centers

Opening hours: 8:30am – 5:15pm on weekdays

(except for national holidays and New Year holidays)

Name	Address	TEL FAX	District
Chuo Health Center	25-1-11 Kamoike 2-chome, Kagoshima City 890-0063	TEL 099-258-2364 FAX 099-258-2392	Kagoshima City
Tobu Health Center	10-5 Yamashita-cho, Kagoshima City 892-8616	TEL 099-216-1310 FAX 099-216-1308	
Seibu Health Center	21-6 Nagayoshi 2-chome, Kagoshima City 899-0023	TEL 099-252-8522 FAX 099-252-8541	
Nanbu Health Center	1-3-2 Nishi-Taniyama, Kagoshima City 891-0117	TEL 099-268-2315 FAX 099-268-2928	
Sensatsu Public Health Center	228-1 Kumanojo-cho, Satsuma Sendai City 895-0041	TEL 0996-23-3165 FAX 0996-20-2127	Satsumasendai City
Aira Public Health Center	3320-16 Matsunaga, ayato-cho, Kirishima City 899-5112	TEL 0995-44-7951 FAX 0995-44-7969	Kirishima City
Kanoya Public Health Center	2-16-6 Utsuma, Kanoya City 893-0011	TEL 0994-52-2103 FAX 0994-52-2110	Kanoya City

D. Legal affairs/issues

Houterasu (Japan Legal Support Center)

Website: <http://www.houterasu.or.jp/en/index.html>

Opening hours: 9:00am – 5:00pm on weekdays

(except for national holidays and New Year holidays)

Name	Address	TEL
Kagoshima Regional Office (Houterasu Kagoshima)	Urban Square Kagoshima Building 6F 4-10 Kinsei-Cho, Kagoshima City Kagoshima, Japan 892-0828	050-3383-5525

Kanoya Branch Office, Kagoshima Regional Office (Houterasu Kanoya Legal Office)	Nansho Bldg. 1F, 14-22 Otemachi, Kanoya City 893-0009	050-3383-5527
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E. Police advice

a. General consultation

Police General Consultation Hotline

Rotary telephone: 099-254-9110

Touch-tone telephone: #9110

- ※ Dial #9110 when calling from payphones, mobile phones, touch-tone and PHS telephones.
- ※ Calls are accepted 24 hours a day (including weekends and holidays)
- ※ Police stations also offer consultation services. In an emergency, go directly to the nearest police station.

**For reference** <http://www.clair.or.jp/tagengorev/en/index.html>

(P. Emergencies/ Disasters > 1. In an emergency)

\*This website publishes information about daily life necessary for foreigners living in Japan in multiple languages.

b. Police counseling departments

Website: [http://www.pref.kagoshima.jp/ja07/police/soudan/soudan/soudan\\_1.html](http://www.pref.kagoshima.jp/ja07/police/soudan/soudan/soudan_1.html)

Issue	Department	TEL
Commercial crimes	Consultation Hotline for Victims of Fraud, Loan-sharks, etc.	099-258-7940
Sexual offences	Sex Crimes Report Line	099-206-7867

(5) Prefectural and Municipal Offices

	Address	TEL / URL
Kagoshima Pref. Govt.	10-1 Kamoike-shinmachi, Kagoshima City 890-8577	099-286-2111 <a href="http://www.pref.kagoshima.jp/">http://www.pref.kagoshima.jp/</a>
Kagoshima City Hall	11-1 Yamashita-cho, Kagoshima City 892-8677	099-224-1111 <a href="http://www.city.kagoshima.lg.jp/">http://www.city.kagoshima.lg.jp/</a>
Kanoya City Hall	20-1 Kyoei-cho, Kanoya City 893-8501	0994-43-2111 <a href="http://www.e-kanoya.net/">http://www.e-kanoya.net/</a>
Satsumasendai City Hall	3-22 Kanda-cho, Satsuma Sendai City 895-8650	0996-23-5111 <a href="http://www.city.satsumasendai.lg.jp/">http://www.city.satsumasendai.lg.jp/</a>
Kirishima City Hall	3-45-1 Kokubu-chuo, Kirishima City 899-4394	0995-45-5111 <a href="http://www.city-kirishima.jp/">http://www.city-kirishima.jp/</a>

(6) Police Stations

Website: [http://www.pref.kagoshima.jp/ia07/police/shokai/ichiran/syoukai\\_2.html](http://www.pref.kagoshima.jp/ia07/police/shokai/ichiran/syoukai_2.html)

Name	Address	TEL
Kagoshima Chuo Police Station	17-26 Shinyashiki-cho, Kagoshima City 892-0838	099-222-0110
Kagoshima West Police Station	3-8-10 Josei, Kagoshima City 890-0041	099-285-0110
Kagoshima South Police Station	1 Tokai-cho, Kagoshima City 891-0115	099-269-0110
Satsuma Sendai Police Station	1-1 Harada-cho, Satsuma Sendai City 895-0074	099-620-0110
Kirishima Police Station	3-44-22 Kokubu-chuo, Kirishima City 899-4332	099-547-2110
Kanoya Police Station	3-8-30 Kotobuki, Kanoya City 893-0014	099-444-0110

(7) Doctors Associations (*Ishikai*) in Kagoshima Prefecture

Doctors Association	Address	TEL / URL
Kagoshima Pref. Ishikai	8-1 Chuo-cho, Kagoshima City 890-0053	099-254-8121 <a href="http://www.kagoshima.med.or.jp/">http://www.kagoshima.med.or.jp/</a>
Kagoshima City Ishikai	3-10 Kajiya-cho, Kagoshima City 892-0846	099-226-3737 <a href="http://www.city.kagoshima.med.or.jp/">http://www.city.kagoshima.med.or.jp/</a>
Sendai City Ishikai	70-26 Oshoji-cho, Satsuma Sendai City 895-0076	099-623-4612 <a href="http://www4.synapse.ne.jp/sendaiisikai/">http://www4.synapse.ne.jp/sendaiisikai/</a>
Kanoya City Ishikai	7-39 Nishihara 3-chome, Kanoya City 893-0064	099-443-4757 <a href="http://www.synapse.ne.jp/kanoyaisikai/">http://www.synapse.ne.jp/kanoyaisikai/</a>
Aira-chiku Ishikai	1 -6-62 Uchiyamada, Hayato-cho, Kirishima City 899-5106	099-542-1205 <a href="http://www.minc.ne.jp/airamed/">http://www.minc.ne.jp/airamed/</a>

(8) Bus Companies in Kagoshima Prefecture

Company	Address	TEL / URL
Iwasaki Corporation	12-12 Kamoike-shinmachi, Kagoshima City 890-0064	099-259-2888 <a href="http://www.iwasaki-corp.com/">http://www.iwasaki-corp.com/</a>
Nangoku Kotsu	18-1 Chuo-cho, Kagoshima City 890-0053	099-255-2141 <a href="http://nangoku-kotsu.com/">http://nangoku-kotsu.com/</a>
Transport Bureau, Kagoshima City	37-20 Uearata-cho, Kagoshima City 890-0055	099-257-2111 <a href="http://www.kotsu-city-kagoshima.jp/">http://www.kotsu-city-kagoshima.jp/</a>

(9) Airline Companies in Kagoshima Prefecture

Company	TEL / URL
All Nippon Airways (ANA)	TEL 0570-029-222 <a href="http://www.ana.co.jp/">http://www.ana.co.jp/</a>

Japan Airlines (JAL)	TEL 0570-025-071 <a href="http://www.jal.co.jp/">http://www.jal.co.jp/</a>
Japan Air Commuter (JAC)	TEL 0570-025-071 <a href="http://www.jac.co.jp/">http://www.jac.co.jp/</a>
Skymark Airlines (SKY)	TEL 0570-039-283 <a href="http://www.skymark.co.jp/ja/">http://www.skymark.co.jp/ja/</a>
Solaseed Air (SNJ)	TEL 0570-037-283 <a href="http://www.solaseedair.jp/">http://www.solaseedair.jp/</a>
Peach Aviation (APJ)	TEL 0570-200-489 <a href="http://www.flypeach.com/pc/jp">http://www.flypeach.com/pc/jp</a>
Jetstar Japan (JJP)	TEL 0570-550-538 <a href="http://www.jetstar.com/jp/ja/home">http://www.jetstar.com/jp/ja/home</a>
Fuji Dream Airlines (FDA)	TEL 0570-55-0489 <a href="http://www.fujidream.co.jp/">http://www.fujidream.co.jp/</a>
Korean Air (KAL)	TEL 0088-21-2001 <a href="http://www.koreanair.com/">http://www.koreanair.com/</a>
China Eastern Airlines (CES)	TEL 099-219-8888 <a href="http://jp.ceair.com/?gclid=CMrf7eHO8sQCFOEGvAod6pQAjw&amp;gclsrc=aw.ds">http://jp.ceair.com/?gclid=CMrf7eHO8sQCFOEGvAod6pQAjw&amp;gclsrc=aw.ds</a>
China Airlines (CAL)	TEL 099-296-1450 <a href="https://www.china-airlines.com/jp/jp">https://www.china-airlines.com/jp/jp</a>
Hong Kong Airlines (CRK)	TEL 098-987-0622 <a href="http://www.hongkongairlines.com/en_HK/homepage">http://www.hongkongairlines.com/en_HK/homepage</a>
Hong Kong Express Airways (HKE)	— <a href="http://www.hkexpress.com/ja">http://www.hkexpress.com/ja</a>

(10) Ferry Companies in Kagoshima Prefecture

Sea Route	Company / URL	TEL
Sakurajima ~ Kagoshima	Business Management Division, Ferry Department, Kagoshima City Hall	099-293-2525
	<a href="http://www.city.kagoshima.lg.jp/sakurajima-ferry/44431.html">http://www.city.kagoshima.lg.jp/sakurajima-ferry/44431.html</a>	
Tarumizu ~ Kagoshima	Tarumizu Ferry Co., Ltd.	Kamoike office 099-256-3027 Tarumizu office 0994-32-0001
	<a href="http://www.iwasaki-corp.com/marinetp/tarumizuferry/">http://www.iwasaki-corp.com/marinetp/tarumizuferry/</a>	
Ibusuki ~ Onejime	Nankyu Sempaku(Ibusuki Branch Office)	0993-34-0012
	<a href="http://nankyu-ferry.com/">http://nankyu-ferry.com/</a>	
Koshikijima ~ Kushikino	Koshikijima Shosen	099-632-6458
	<a href="http://www.koshikisho.co.jp/jikokuunchin.php">http://www.koshikisho.co.jp/jikokuunchin.php</a>	



Yakushima ~ Tanegashima ~Kagoshima	Taneyaku KS Line Co., Ltd	099-226-0128
	<a href="http://www.tykousoku.jp/">http://www.tykousoku.jp/</a>	
Mishima-mura ~Kagoshima	Mishima-mura Town Hall	099-222-3141
	<a href="http://www.mishimamura.com/livinginfo/442">http://www.mishimamura.com/livinginfo/442</a>	
Toshima-mura ~Kagoshima	Nakagawa Transport Co., Ltd.	099-219-1191
	<a href="http://www.tokara.jp/access/ferry.html">http://www.tokara.jp/access/ferry.html</a>	
Amami ~Kagoshima	Maru A Ferry	099-226-4141
	<a href="http://www.aline-ferry.com/route/kagoshima-okinawa.html">http://www.aline-ferry.com/route/kagoshima-okinawa.html</a>	
	Marix Line	099-225-1551
	<a href="http://www.marix-line.co.jp/cgi-bin/07carriage/cgi/">http://www.marix-line.co.jp/cgi-bin/07carriage/cgi/</a>	

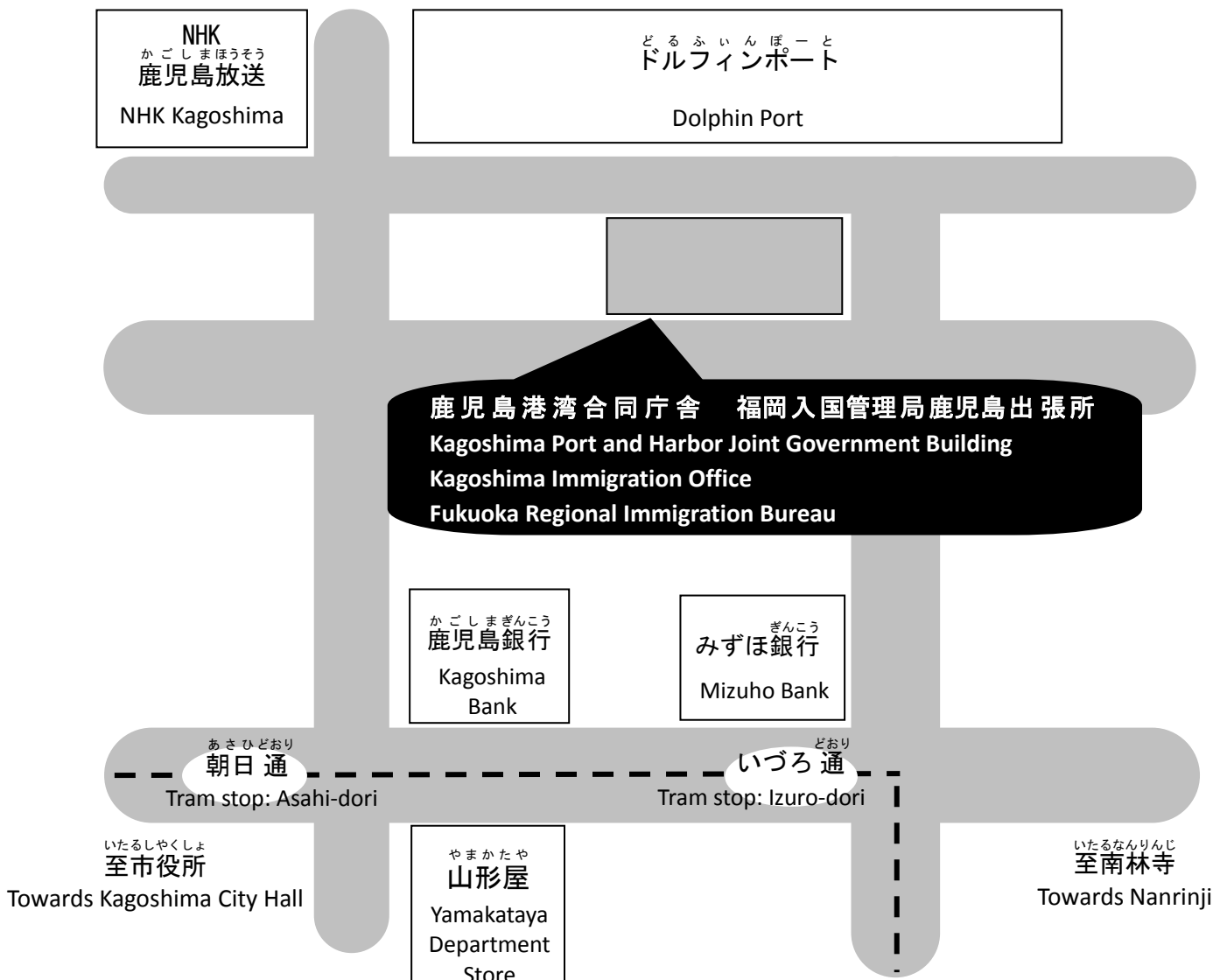
# Kagoshima Immigration Office, Fukuoka Regional Immigration Bureau

ふくおかにゆうこくかん りきよくか ごしましゆつちようじよ  
(福岡入国管理局鹿児島出張所)

Address: Port and Harbor Joint Government Building,  
18-2-40 Izumi-cho, Kagoshima City

TEL: 099-222-5658

FAX: 099-226-3218



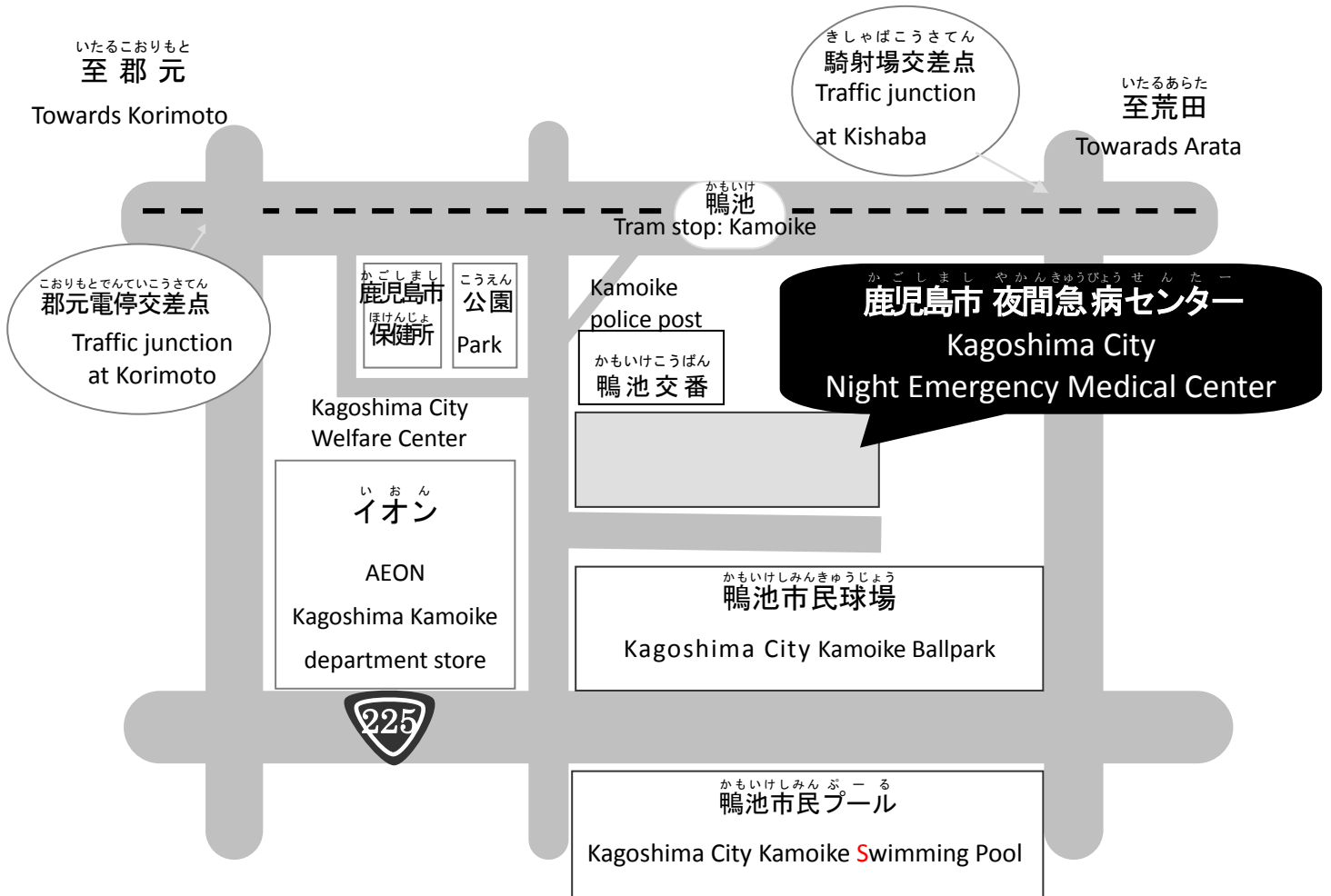
# Kagoshima City Night Emergency Medical Center

かごしましやかんきゅうびょうせんたー  
(鹿児島市夜間急病センター)

Address: 2-22-18 Kamoike, Kagoshima City

TEL: 099-214-3350

FAX: 099-206-8561



## Kagoshima International Association (KIA)

こうえきざいだんほうじん か ごしまけんこくさいこうりゅうきょうかい  
(公益財団法人鹿児島県国際交流協会)

Address: c/o Kagoshima Prefectural Citizens Exchange Center  
1F 14-50 Yamashita-cho, Kagoshima City, 892-0816 Japan

TEL: 099-221-6620

FAX: 099-221-6643

E-mail: [kia@po.synapse.ne.jp](mailto:kia@po.synapse.ne.jp)



Open: Tuesday – Sunday, 9:00am – 5:00pm

Closed: Monday (The plaza will be open if a national holiday falls on Monday, and closed on Tuesday instead), Dec. 29 – Jan. 3